

THE DIMENSION "SCOOP"

January 2007

HAPPY NEW YEAR TO YOU AND YOUR STAFF!

Dimension has a very user friendly website that is easy to navigate. Please check us out at www.dimensionhealth.com. You will find all the information you are looking for regarding the Dimension Health networks. If you are unable to find what you are looking for feel free to contact us with any questions and/or suggestions regarding the site.

ENSURE CORRECT PAYMENT

In order to ensure correct payment please communicate any changes in your practice to Dimension in writing.

Changes may be faxed to Creta Diehs at (305) 818-8814, e-mailed to cdiehs@dimensionhealth.com, or mailed to Dimension Health, Inc., 5881 N.W. 151st Street 201, Miami Lakes, FL 33014. If your tax identification number has changed a W9 is needed.

- 1. Dimension is NOT a claims payor. **Benefits are obtained by calling the telephone number on the back of the patient's card. Send your claims to the address on the back of the member's card.***
- 2. In order to better serve our members, please remember to refer them to in-network providers.*
- 3. We provide physician orientations. This can be arranged by calling our Provider Relations Department at (305) 823-7664 or (800) 483-4992.*
- 4. For current Dimension participation status, look us up on the web at www.dimensionhealth.com. Our web site includes up-to-date information on all contracted providers as well as payor/network affiliations.*

The current Dimension client listing is attached. **To receive updated listings, kindly contact us or visit our website at www.dimensionhealth.com.** Once you are in the home page, click on "provider information" located on the left. This will take you to a screen called "Business Affiliations", which is where you will find a listing of all clients that are currently accessing our network.

NATIONAL PROVIDER IDENTIFIER (NPI)

The long awaited National Provider Identifier that will be utilized in standard health transactions is now available. All health care providers can apply for their National Provider Identifier (NPI) by going to <https://cms.hhs.gov> on the web.

The objective of the National Provider Identifier system is to assign a unique national identifier number to each and every provider of health care services. If you haven't already done so please apply now. This number will be mandatory for all electronic claims effective May 23, 2007.

If you have received your NPI number, please send this number as soon as possible via fax at 305-818-8814.



Additions:

1. Equitrac began accessing Dimension Health effective 01/01/06 through S.I.B.A.
2. Monroe County School Board began accessing Dimension Health effective September 1, 2006 through FHA-TPA.
3. Tiger Direct began accessing Dimension Health effective December 1, 2006 through FHA-TPA.
4. Community Bank will begin accessing Dimension Health effective January 1, 2007 through Benefit Services.
5. The Salvation Army will begin accessing Dimension Health effective January 1, 2007 through Chsterfield Resources.
6. The Florida Keys Electric Cooperative will begin accessing Dimension Health effective January 1, 2007 through FHA-TPA.

Terminations:

1. Homestead Speedway is no longer accessing our network effective 06/01/06.
2. Timbar is no longer be accessing our network effective 01/01/07.
3. The City of Ft. Lauderdale is no longer accessing our network effective 01/01/07.

Important facts:

We will begin our Recredentialing process in January 2007 by sending out the update forms by alphabetical order. We appreciate your cooperation in completing these update forms as soon as possible and sending them back with the requested credentials.

1. National Preferred Provider Network (NPPN) is now known as MedAvant Healthcare Solutions.
2. Multiplan has purchased Physician Health Plan Services (PHCS). For further information regarding this purchase please go to Multiplan.com.
3. Acordia National will change its name effective February 5, 2007 to Wells Fargo Third Party Administrators, Inc.

DIMENSION COMP. CORNER

We are please to announce that for the seventh year in a row DimensionComp passed the ACHA Workers Comp audit done in April 2006. Thank you for your continued participation and support.

To Become A Dimension Workers' Compensation provider:

Valued Workers' Compensation providers are always welcomed into the network. If you wish to become a participating provider, kindly contact Creta Diehs at (305) 823-7664. While it is not a Florida Workers' Comp. requirement, you must be Florida Workers' Comp. Certified in order to be considered into the Dimension Com. network.

If you are not currently certified but wish to participate in the Dimension Workers' Comp network, please contact Creta Diehs so we may forward you the paperwork required to become certified with the State of Florida.

For Complaints or Grievances:

Contact Creta Diehs in our office.

ANCILLARY NETWORK NEWS

Dimension Health's lab vendor, Quest Diagnostics offers a powerful physician information portal designed to provide physicians and their staff with access to affordable information technology capabilities, including:

- **Lab Orders and Results**— Tests and laboratory results online.
- **ePrescribing***—Electronic prescribing with direct PBM and pharmacy connectivity.
- **Chart Sharing***—Secure sharing of messages and clinical data between providers.
- **Clinical Decision Management***—Aggregate pharmacy history and laboratory results into a comprehensive electronic medical record.

With this type of information technology, essential information is there when you need it – easily accessed from any Internet connection, utilized at the point of care, and securely shared with other clinicians. We believe that utilizing such systems to enhance patient care can contribute to improvements in the quality and affordability of health care.

Quest Diagnostics consistency in delivering high quality laboratory services have made them long-valued participants in Dimension Health's network. We encourage you to consider the benefits of these valued services in your practice. For more information, please call Quest Diagnostics, go to www.Care360.com or call 800-444-6235

** Value added services available through Quest Diagnostics' Care360™ Physician Portal*

DIMENSION HEALTH
ADMINISTRATORS/PAYORS/NETWORKS/EMPLOYERS
Revised 1/01/2007

**INTERPLAN HEALTH
GROUP (IHG)**

600 Six Flags Drive
Suite 200
Arlington, TX 76011
(800) 613-1124 ext. 121

**ANCHOR BENEFIT
CONSULTING**

*(City of West Miami,
Sprayamation & South Dade
Electric)*
2400 Maitland Center Pkwy.
Suite 111
Maitland, FL 32751
(800) 845-7629

**CHESTERFIELD
RESOURCES**

(The Salvation Army)
P.O. Box 1884
Akron, OH 44309
(888) 575-3132

**EVOLUTIONS HEALTHCARE
SYSTEMS**

7916 Evolutions Way
New Port Richey, FL 34655
(800) 881-4474

FHA-TPA

*(Monroe County School Board,
Tiger Direct, The Florida Keys
Electric Cooperative)*
2524 N. Andrews Ave
Pompano Beach, FL 33064
(954) 366-0111

**FIRST BENEFITS INC.OF
FLORIDA**

*(City of Hialeah & Community
Bank)*
5621 Harney Road
Tampa, FL 33610
(800) 950-9582

**HAA PREFERRED
PARTNERS**

703 Waterford Way
Suite 390
Miami, FL 33126
(305) 893-5151

**INTERNATIONAL MANAGED
CARE SERVICES**

7205 Corporate Center Dr.
Suite 405
Miami, FL 33126
(305) 463-9696

MULTIPLAN

115 5TH Avenue
New York, NY 10003
(212) 780-2000

**MEDAVANT (ALSO KNOWN
AS NATIONAL PREFERRED
PROVIDER NETWORK/ PLAN
VISTA SOLUTIONS)**

419 E. Main Street
Middletown, NY 10940
(800) 557-1656
(845) 343-1600

**NHP - TRIPLE OPTION PLAN
(POS Plus Product)**

7600 Corp. Center Drive
Miami, FL 33126-4300
(305) 715-2200

PPO NEXT

1501 Hughes Way, #4
Long Beach, CA 90810
(800) 388-6799

**SANUS HEALTH
CORPORATION**

*(Colina Life, (Global Life &
Canada Life)*
12501 N. Kendall Drive
Suite # 2
Miami, FL 33183
(305) 572-9756

**SELF INSURED BENEFITS
ADMINISTRATOR (S.I.B.A.)**

(Equitrac)
101 Starcrest Drive
Clearwater, FL 33765
(800) 683-7422

ST. JOHN'S HEALTH PLAN

(Bass Pro Shops)
Sarah Asperger
P.O. Box 14230
Springfield, MO 65814
(877) 206-7431

**USA MANAGED CARE
ORGANIZATION**

916 S. Capital of Texas Hwy
Austin, TX 78746
(800) 872-0820

**Web-TPA (EMPLOYERS
MUTUAL,INC.)**

*(Armellini, (Vatland Olds
Pontiac, St. Lucie County
BOCC, St. Lucie School Board, &
St. Lucie Fire District)*

700 Central Parkway
Stuart, FL 34994-3967
(800) 431-2221

**WELLS FARGO THIRD
PARTY ADMINISTRATORS**

*(PREV. ACORDIA NATIONAL)
(City of Monroe County)*
602 Virginia Street, East
P.O. Box 3043
Charleston, WV 25301-3043
(800) 624-8605

**DIMENSION COMP
WORKERS' COMPENSATION
ADMINISTRATORS/PAYORS/NETWORKS/EMPLOYERS
Revised 1/01/2007**

INTERPLAN HEALTH GROUP (IHG)

600 Six Flags Drive
Suite 200
Arlington, TX 76011
(800) 613-1124

JOHNS EASTERN

Tim Boozan
P.O. Box 3318
Sarasota, FL 34230
(800) 749-3044

ppoNEXT

1501 Hughes Way, #4
Long Beach, CA 90810
(800) 388-6799

UNITED SELF INSURED SERVICES (Amerisys)

**(City of Miami &
Palm Beach Sheriffs Office)**

578 Major Boulevard
Suite 400
Orlando, FL 32819
(407) 352-5788
(800) 444-9098

USA MANAGED CARE

Sebrina Burnett
916 S. Capital of Texas Highway
Austin, TX 78746
(800) 872-0820